

EASE Workgroup Update – Spring 2023

ACCREDITATION STEERING COMMITTEE

APRIL 4, 2023

EASE LEADERSHIP TEAM: LISA COOPER WILKINS*, MICHELLE BORJAL*, MARIA VASQUEZ*, CHAD STEPHENSON*, LISA ROMANO**, CHERISA YARKIN***

*2022-2023 TRI-CHAIRS, **2015-2020 TRI-CHAIR, *** FACILITATOR



Equitable Access to Success Evaluation (EASE) Workgroup

• Workgroup providing evaluation updates with considerations for continuous quality improvement addressing Standard II.C.3 to the Accreditation Steering Committee.

Standard II.C.3: The institution assures equitable access to all of its students by providing appropriate, comprehensive, and reliable services to students regardless of service location or delivery method.

- Members are people who have direct experience with students at the Centers. Tri-chairs: senior administrator for Student Affairs plus Classified and Faculty members elected by vote of the workgroup.
- EASE Core Services: (1) Admissions & Records, (2) Academic Counseling including DSPS, (3) Financial Aid, (4) Library and Learning Resources/Tutoring, (5) Access to Course materials/Bookstore, (6) Co-curricular Activities and Student Government, (7) Access to Complaints and Grievances, Students Rights & Responsibilities, and Student Conduct
- Centers currently offering in-person classes: Chinatown/North Beach, Downtown, Evans, John Adams, Mission



EASE evaluation 2022 - 23 elements

• Self-reflection by Center deans and services leads – Fall 2022 For each core service:

Necessary components to provide effective and equitable services: How services are being provided (on site and virtual).

- Challenges to providing services for students at the Center.
- Site visits Spring 2023
 - Collaboratively organized by EASE lead and Center dean
 - In person site tour (1 hour) and hybrid discussion (1 hour)
 - Evaluation tool provided to all participants
 - Observations collected via online form



EASE evaluation – Spring 2023 site visit timeline

Location	Date	Time	EASE host	Dean
John Adams	2/14/23	2-3pm site tour 3-4pm hybrid session in room 139	Cherisa Yarkin	Edie Kaeuper
Chinatown/North Beach 🗸	3/6/23	10am - 11am site tour 11am – 12pm hybrid meeting in Bamboo Rm	Chad Stephenson	Kit Dai
Evans	4/11/23	1pm-2pm – Site tour 2pm –3pm – hybrid meeting 2 nd flr conference rm	Michelle Borjal	David Yee
Mission	5/10/23	1pm-2pm – site tour 2pm on – hybrid meeting (room tbd)	Maria Vasquez	Gregoria Cahill
Downtown	Aug/ Sept 2023	Details tbd	VC Cooper Wilkins	Mia Rusali



EASE evaluation remaining activities

- 1. Site visits to Evans, Mission, and Downtown Centers
- 2. After each site visit, EASE visiting group lead drafts summary of participant observations (e.g., see John Adams; Chinatown/North Beach)
- 3. Once all site visits are complete, EASE Workgroup assisted by ORP will:
 - 1. Identify themes what's going well, key areas of focus for improvement
 - 2. Develop EASE Evaluation 2022-2023 report
 - 3. Present report to Accreditation Steering Committee in Fall 2023
- 4. Along the way, EASE Workgroup will reflect on site visit process, what works well, what could be improved



Thank you!

Any questions?